



TOMAX  
NEWS

**Issue 152**  
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**PLUS:**





# MARKET SUMMARY

- The disastrous situation at container terminals around Australia continues with protests, blockades, industrial action, and huge vessel delays. Some vessels are being delayed by up to two weeks in the resulting congestion. Please keep in mind that vessel ETAs are often quite different to their unloading dates. An example is the YM Wealth which arrived in Melbourne 2 days ago but isn't being unloaded until 12th December. The ETA hasn't changed, the vessel is just sitting there waiting to be unloaded. This disruption looks set to continue for a few weeks to come.
- Rates on the crucial China-Australia southbound trade-lane are starting to ease again as demand for space has reduced over the last few weeks. The spot rate market is down between USD 50-100 over the last 7 days. As we head further towards Christmas lines will attempt to restrict overcapacity issues by implementing blank sailings, so be prepared for more scheduling and delay issues as lines react and attempt to induce rate stability.

## TARIFF CONCESSIONS GAZETTE (TC)

Tariff Concession Orders (TCOs) are an Australian Government revenue concession that exists where there are no known Australian manufacturers of goods that are substitutable for imported goods. The weekly Tomax Client Newsletter will contain a link to the latest Gazette document so that you can stay updated.

[CLICK TO VIEW LATEST GAZETTE](#)







# CONTINUED DP WORLD INDUSTRIAL ACTION IN AUSTRALIA

**D**P World Australia has received additional Protected Industrial Action notices from the CFMMEU (Maritime Union of Australia division) for each of their Australian terminals at the following ports until 11th of December 2023.

- Brisbane:** 27/11/2023 to 11/12/2023
- Sydney:** 27/11/2023 to 11/12/2023
- Melbourne:** 27/11/2023 to 11/12/2023
- Fremantle:** 27/11/2023 to 11/12/2023

Based on the updated dates above, the following will be affected by the planned Protected Industrial Action:

Service/Terminal	Schedule Impact
Sydney DP World	Quayside stoppage between 06:00hrs and 14:00hrs from Monday 4th Dec 06:00hrs through to Monday 11th Dec 06:00hrs. All receival and delivery stoppage from Tuesday 5th Dec 06:00hrs through to Wednesday 6th Dec 06:00hrs. All receival and delivery stoppage from Wednesday 6th Dec 06:00hrs through to Thursday 7th Dec 06:00hrs. All receival and delivery stoppage from Friday 8th Dec 06:00hrs through to Saturday 9th Dec 06:00hrs.
Melbourne DP World	Quayside stoppage between 06:00hrs and 14:00hrs from Monday 4th Dec 06:00hrs through to Monday 11th Dec 06:00hrs. All receival and delivery stoppage from Friday 8th Dec 06:00hrs through to Saturday 9th Dec 06:00hrs.
Brisbane DP World	Quayside stoppage between 06:00hrs and 14:00hrs from Monday 4th Dec 07:00hrs through to Monday 11th Dec 07:00hrs. All receival and delivery stoppage from Tuesday 5th Dec 07:00hrs through to Wednesday 6th Dec 07:00hrs. All receival and delivery stoppage from Wednesday 6th Dec 07:00hrs through to Thursday 7th Dec 07:00hrs. All receival and delivery stoppage from Friday 8th Dec 07:00hrs through to Saturday 9th Dec 07:00hrs.

# EMPLOYEE DATA STOLEN FROM DP WORLD CYBERATTACK

**D**P World has officially confirmed a breach in its security resulting from a recent cyberattack, which led to the temporary shutdown of operations at four terminals across Australia.

The breach involved unauthorised access by a third party, resulting in the retrieval of a limited amount of data from DP World's Australian network. Fortunately, investigations indicated that customer data remained unaffected by the breach. However, the stolen information primarily comprised personal details belonging to both current and former employees.

The company emphasised that the breach was contained within its Australian operations and did not impact any other global markets where DP World operates. Additionally, DP World clarified that the cyberattack did not involve any ransomware within its Australian network.

Nicolaj Noes, the Executive Vice President of DP World Oceania, acknowledged the significance of the cybersecurity incident within Australia's logistics and supply chain. He expressed gratitude to the company's customers, employees, and stakeholders for their cooperation and support throughout the investigation and incident.

DP World is actively notifying individuals affected by the breach and has established a specialised "cyber response team" to address the aftermath.

The cyberattack was initially detected by DP World's technology team on Friday, November 10. Subsequently, the company disconnected its network from the internet to contain the breach, impacting land-side port operations. Nevertheless, this action effectively contained the incident.

Following extensive efforts by DP World's Australian team and advisors, operations resumed on Monday, November 13. The company has since collaborated closely with stakeholders to swiftly return to normal operations.

DP World Australia's comprehensive incident response strategy played a pivotal role in identifying, protecting, detecting, responding to, and recovering from the cyber incident. By November 20, within seven days of resuming port operations and ten days from detecting the incident, DP World Australia successfully cleared 100% of the backlog, totaling approximately 30,137 containers.

Throughout the incident, DP World has collaborated with various Australian agencies, including the Australian Cyber Security Coordinator, the Australian Cyber Security Centre, the Australian Federal Police, the Department of Home Affairs, Ministers Clare O'Neil MP and Catherine King MP, the Office of the Australian Information Commissioner, and various state and territory agencies.

Williams, A. (2023). EMPLOYEE DATA STOLEN IN DP WORLD CYBERATTACK. Retrieved from <https://www.thedcn.com.au/news/law-regulation-trade/employee-data-stolen-in-dp-world-cyberattack/> on 29th November, 2023.





# CUTTING EMISSIONS IN FROZEN FOOD LOGISTICS

New research indicates that adjusting frozen food temperatures by three degrees during transport and storage could lead to substantial reductions in carbon dioxide emissions, potentially saving 17.7 million tonnes per year. Currently set at -18 degrees Celsius, altering the standard to -15 degrees could yield significant environmental benefits without compromising food safety or quality.

Conducted by the International Institute of Refrigeration in Paris, alongside the University of Birmingham and London South Bank University, among others, the study highlights the following potential outcomes of this small temperature adjustment:

- An annual saving of 17.7 million tonnes of carbon dioxide emissions.
- Energy savings of approximately 25 terawatt-hours (TW/h), equating to 8.63% of the UK's annual energy consumption.
- Cost reductions within the supply chain by at least 5%, and in certain areas, up to 12%.

DP World, in support of this research, has initiated an industry-wide coalition named "Join the Move to -15°C." The goal of this coalition is to reassess frozen food temperature standards, aiming to reduce greenhouse gas emissions, lower supply chain costs, and secure food resources for the global population.

Numerous organisations have already joined this coalition, including AJC Group (US-based), A.P. Moller – Maersk (Denmark), Daikin

(Japan), Global Cold Chain Alliance, Kuehne + Nagel International (Switzerland), Lineage (US-based), Mediterranean Shipping Company (Switzerland), and Ocean Network Express (Singapore).

Maha AlQattan, DP World's chief sustainability officer, reiterated the need for updated standards in frozen food, stressing the significant benefits a slight temperature increase could offer. She highlighted the necessity for industry collaboration to effect meaningful change. AlQattan added that adopting -15°C as the new standard would foster global collaboration, creating environmentally friendly practices while addressing food scarcity in various communities.

Professor Toby Peters, from the University of Birmingham and Heriot-Watt University, asserted the critical role of cold chains in ensuring food safety, economic growth, and access to nutritious food. He underscored the need for emissions reduction in these chains, especially in light of the UN's projected global population increase to 9.7 billion by 2050. Peters concluded by affirming the urgency of transforming the food storage and transportation process to sustainably feed the growing global population while reducing emissions and safeguarding food resources for the future.

DCN. (2023). INCREASING FROZEN FOOD TRANSPORT TEMP COULD SLASH CARBON EMISSIONS: STUDY. Retrieved from <https://www.thedcn.com.au/news/environment/increasing-frozen-food-transport-temp-could-slash-carbon-emissions-study/> on 30th November, 2023.





# SHANGHAI TO CAIRNS DIRECT SEASONAL FLIGHTS

Queensland has solidified an agreement with China Eastern Airlines to introduce direct seasonal flights from Shanghai to Cairns, aiming to enhance air cargo services and bolster export prospects for the state's northern region.

The deal was sealed by Queensland Premier Annastacia Palaszczuk during a trade-focused trip to China. A total of ten flights are slated to operate between February 1 and February 18, with a schedule of four times a week—specifically on Tuesday, Wednesday, Friday, and Sunday.

These seasonal flights have been strategically planned to coincide with the 2024 Chinese New Year, a period when an influx of Chinese visitors is anticipated to journey to Queensland. Highlighting the significance of these flights, Palaszczuk advised that each flight would depart fully loaded with cargo, including locally produced goods.

She stressed, “expanding direct flight connections to and from Queensland will pave the way for more job opportunities for Queenslanders and increased avenues for exporting produce.”

Palaszczuk noted the importance of the agreement in fostering trade and tourism ties between Queensland and Shanghai, underscoring the positive impact these seasonal services would have on Cairns' visitor economy while unlocking new trade prospects.

Richard Barker, CEO of Cairns Airport, expressed enthusiasm for the services, noting their role in reestablishing a direct link to a crucial inbound tourism market. He

highlighted the potential economic boost these flights would provide to Tropical North Queensland, particularly during a traditionally quieter holiday period.

Acknowledging the encouraging return of Chinese tourists to the region following the resumption of direct services between China and Brisbane Airport, Barker underscored collaborative efforts with airport and tourism partners to facilitate convenient access to the region and encourage Chinese visitation.

Cairns Airport, Tourism Tropical North Queensland, and Tourism and Events Queensland have outlined plans to launch a trade campaign in the upcoming weeks, aiming to capitalise on this opportunity for Far North Queensland.

Before the pandemic, China stood as Queensland's largest market in terms of expenditure and visitation, as highlighted by the state government. The introduction of these services was supported by the Queensland government through the \$200 million Attracting Aviation Investment Fund, which has successfully secured 26 strategic international connections.

Williams. A. (2023). QLD SECURES FLIGHTS AND CARGO CAPACITY TO SHANGHAI. Retrieved from <https://www.thedcn.com.au/news/law-regulation-trade/qld-secures-flights-and-cargo-capacity-to-shanghai/> on 29th November, 2023.



# ICS URGES HALT TO RED SEA SHIP ATTACKS

**T**he International Chamber of Shipping (ICS) has strongly called for an immediate cessation of attacks on ships navigating the Red Sea and Gulf of Aden, expressing grave concerns for the safety of commercial vessels and their crews due to recent seizures, assaults, and route diversions.

In a distressing sequence of events, Yemen's Houthis commandeered the car carrier *Galaxy Leader* less than two weeks ago, holding 25 seafarers hostage. Shortly after, an armed group attempted to seize the tanker *Central Park*, as confirmed by the US Department of Defense on November 27, attributing the incident to Somali pirates who had boarded the vessel.

Although the crew of the *Central Park* has reportedly been secured, the seafarers from the *Galaxy Leader* remain captive in Yemen, prompting the ICS to demand an immediate halt to these attacks and the release of the innocent seafarers.

Highlighting the severe impact on seafarers' safety and well-being in these attacks, the ICS stressed that these acts flagrantly violate international law and maritime standards. The affected vessels were exercising their right to freedom of navigation and innocent passage while traversing the Red Sea and Gulf of Aden, as per the ICS statement.

Industry response has prompted guidance for ships navigating these waters, advocating for thorough threat and risk assessments. Shipping companies like Maersk have initiated rerouting measures for their vessels in response to the threats, acknowledging the safety of crew, vessel, and cargo as their top priority.

Maersk's recent decision to divert two of its ships, *Lisa* and *Maersk Pangani*, due to "unforeseen and unavoidable circumstances," is anticipated to cause delays exceeding one week from the initial delivery schedule.

Similarly, Israeli shipping company Zim has announced plans to reroute vessels as a precautionary safety measure.

The ICS has urged influential states in the region to utilise their authority to ensure freedom of navigation and discourage continued aggressive and unlawful actions. Emphasising the importance of leveraging existing maritime security frameworks, the ICS aims to prevent further incidents that jeopardise ships and their crews in the region.

Williams, A. (2023). RED SEA AND GULF OF ADEN ATTACKS SPARK CONCERN FOR SEAFARERS. Retrieved from <https://www.thedcn.com.au/news/staffing-crewing-and-training/red-sea-and-gulf-of-aden-attacks-spark-concern-for-seafarers/> on 30th November, 2023.





# STAFF SPOTLIGHT

## SANNY ZHANG CUSTOMS COMPILER TOMAX LOGISTICS AUSTRALIA



**What is your role at Tomax?**

Customs Compiler

**What are your hobbies and interests?**

Hiking, camping and I am a foodie!

**If you could only bring one thing to a deserted island, what would it be?**

A Knife.

**Your proudest achievement?**

Hosting a lunch for an special event.

**The most delicious thing you've eaten?**

Fried Pork Buns!

**Favourite childhood memory?**

Learning to ride a bike.

**Your dream holiday destination?**

Antarctica.

**Your most used emoji?**



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